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**Subject:** Kwik Kar Bedford is the BEST

**From:** "TMZ Holdings - Tommy C [REDACTED]" <tmzholdings@[REDACTED]>

**Date:** Thu, Jul 28, 2011 8:30 am

**To:** <vernon@kwikkarbedford.com>

Earlier, I was sending an email to a company expressing my disappointment in their service. I then thought that I should send one to a company whose service I am happy with. Kwik Kar Bedford immediately came to mind as the one I would write to.

Over the years, I have never been treated with anything other than courtesy, respect at your establishment. Your crew always makes me leave with a sense of extreme satisfaction. Their professionalism and follow-up (though it reminds me of what I haven't done yet) is ALWAYS appreciated.

Whether the job is lubrication, inspection or mechanical repairs, you were not only up to the task but went out of your way to assure I left a satisfied customer.

Thanks for making my life a little easier and be confident I will continue to bring all my cars to you for service.

Regards,

Tommy C [REDACTED]  
TMZ Holdings, LLC

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